

Sunrise Clinical Manager (SCM) Flags

- *Flags* indicate that both new information is available for the patient and the level of significance of the information. This would include information (that is, orders, results, alerts and so on) for patient chart.
- The patient data is flagged from the admission until discharge.
- The various levels of *Flag* indicators are displayed in 3 different color schemes:

RED / GREEN / YELLOW

A **RED** flag indicates that the new information is of high importance and/or critical. Some examples of what the red flag might indicate include:

- Orders requiring your signature or acknowledgement
- Abnormal results

A STAT order has been placed for the patient



A **GREEN** or **YELLOW** flag indicates that the new information is available. Some examples of what the *green* or *yellow* flag might indicate include:

- Orders requiring another person's signature or acknowledgement
- New test results
- A new order has been placed for the patient



Activation of Flags:

The appearance of Flags is controlled by each user. New flags will only appear automatically if an 'X' appears in the 'Flag New' column. Once set, the system will generate data continuously. You will see data for up to 2 hours prior to logging into system.

To initiate the 'Flag New-On' feature you must perform the following:

(Note: Must be done by every user)

Log into SCM to get your opening screen.

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2. Select the appropriate '*Patient List*' in which you are working and click the 'Select All Patients' button. This will highlight all patients within selected list.

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Solution On Tool Bar select 'Actions' and click <u>'Flag New-On</u>' option. You should receive confirmation message indicating that more than (1) visit selected and to turn flag on for all selected visits. Select 'Yes' to message. (Note: This must be done for every patient list.)



4. There should now be an 'X' in the Flag New column for every patient in list. This ensures that all alerts will be generated.

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**NOTE: If a new patient is added to list while you are in service, then you must repeat steps 3 & 4 to activate Flags for that patient.